

Good Neighbor Policy

Grace House · Grace For Addictions 1311 9th Street, Des Moines, Iowa 50314 · Office: 515-220-8771 · Warmline: 515-310-DIAL (3425) · gracehouse@graceforaddictions.org

Print-ready and fillable: complete on paper or type directly into this document. Controlling revision: October 22, 2026.

Our Commitment

Grace House succeeds when our neighborhood trusts us. We commit to being among the best-kept, quietest, most considerate homes on the block. (NARR Standard: good neighbor practices.)

Standards

1. **Property appearance:** lawn, porch, and walkways maintained weekly; trash and bins managed on schedule; the house looks like every other well-kept home on the street.
2. **Noise:** quiet hours are 10:00 PM–7:00 AM Sunday–Thursday and 11:00 PM–7:00 AM Friday–Saturday; outdoor conversations moved inside after dark; no amplified sound outdoors.
3. **Parking:** residents and guests park considerately — never blocking driveways, sidewalks, or accumulating vehicles.
4. **Smoking:** designated rear area only; never on the front porch or sidewalk; containers emptied daily.
5. **Guests:** visitor policy applies; gatherings stay indoors and within noise standards.
6. **Neighbor concerns:** any neighbor may contact the House Manager (515-220-8771). Concerns are acknowledged within 24 hours, addressed promptly, and logged.

Neighbor Concern Log

Date	Concern	Received by	Action taken	Resolved (date)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Resident acknowledgment: _____ Date: ____/____/____